

How can we help you: prepare for your next CQC inspection

Care Quality Commission (CQC) inspections are usually unannounced so it's important that you're prepared.

Skills for Care can help you understand:

- what inspectors are looking for
- how you can collect evidence to demonstrate that you comply with their regulations
- how to address areas of improvement to help you prepare for your next inspection.

This will ensure that what CQC inspectors hear, read and observe in their inspection aligns with the good practice they expect, so that you achieve the right inspection rating for your service.

How can we help?

One of our expert advisors can deliver our 'Making your inspection count' seminar for up to 30 delegates in your organisation. If you're a medium or large employer or local authority, you can commission it for your own managers, or smaller care providers can commission it together with other services (for example via registered manager networks).

This seminar will:

- explain the inspection process
- tell you what interviews with staff, people who need care and support and their relatives will focus on and how you can prepare them
- advise how you can prepare your team to reflect on good practice, and how they can share and demonstrate this in an inspection
- show you the types of documents, records and other evidence you should collect that the CQC might ask to see
- help you identify any areas for improvement and develop an action plan to address them before your next CQC inspection
- show you the common pitfalls that result in an 'inadequate' or 'requires improvement' rating
- give you access to practical guidance to help you comply with best practice and the latest legislation.

Why choose us?

We have experience working with different types of adult social care providers through one to one support or group seminars.

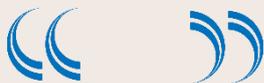
We work closely with providers rated 'good' and 'outstanding' so our sessions are based on current best practice, and our guidance has been approved the CQC so it aligns with their regulations.



Our 'Making your inspection count' seminar truly helps managers and leaders to better understand the CQC inspection process.

We can customise it to meet the needs of your service and your wider team to help you to reflect together what you're confident about and where you need to improve. It's important that providers know where they stand at the earliest opportunity and don't just wait for the CQC inspector to tell them – and this seminar can help you get started.

Skills for Care Locality Manager



I thought it was an excellent event and I will be recommending it to other managers. The presenters were fantastic - they were insightful and very knowledgeable. I also really enjoyed meeting other managers and finding out what they do in their workplaces.

Registered Manager



The action plan tool will be helpful in preparing for inspection and identifying sources of evidence currently in place and any gaps.

Care Manager

How much does it cost?

What we offer	£ from
<p>Option 1: ‘Making your inspection count’ seminar This option includes:</p> <ul style="list-style-type: none"> ▪ a full day seminar (usually 10.00 – 15.30) ▪ a venue booked and managed by Skills for Care ▪ lunch and refreshments ▪ delegate pack ▪ delegate management ▪ up to 30 delegates. 	<p>£3500*</p>
<p>Option 2: ‘Making your inspection count’ seminar If you already have an office venue, we can come and deliver this seminar there for up to 30 delegates.</p> <p>With this option, you’ll be responsible for managing the venue, lunch and refreshments arrangements.</p> <p>We’ll provide:</p> <ul style="list-style-type: none"> ▪ a full day seminar (usually 10.00 – 15.30) ▪ delegate pack ▪ up to 30 delegates. 	<p>£2500*</p>

* We can provide a customised version of this seminar for your service, which might include a pre-workshop visit to understand more about your service and the way you work. There might be an additional charge for this. Contact us for more details.

Why not add...

<p>Registered Manager Membership (1 Year) When registered managers become a member, they’ll get exclusive access to our ‘Social care managers handbook’, practical resources, monthly newsletter and discounts.</p> <p>Good and outstanding care guide (workbook edition) This guide shows the key characteristics that differentiate CQC ratings and shares recommendations and best practice under each key line of enquiry. This workbook edition has activities to help you prepare for inspection and improve your rating.</p>	<p>Add both of these options for £55 per delegate</p>
---	--

Contact us

If you want our support to prepare for your next CQC inspection, please get in touch on: employer.engagement@skillsforcare.org.uk