

# Supporting registered manager network chairs

## Ideas for speakers

When we asked the managers who attend networks what they got from their meetings 85% of respondents rated presentations by external speakers as useful. We also know that each quarter over 50% of network meetings that take place include a contribution from a guest speaker.

As well as your own ideas on who you would like to come to speak to your network, your Skills for Care locality manager can help with this. In addition, we've highlighted some of the most common speakers below:

- **The Care Quality Commission (CQC)**  
Networks engaging with their local CQC inspection team have had the opportunity to discuss issues, hear from inspectors about what they are looking for and how they work, and get up-dates on the latest changes to standards. These sessions have also been useful for the [CQC](#).
- **Your local authority**  
Networks have had useful conversations with local authority representatives on subjects including local contracting and safeguarding, as well as new policies and procedures.
- **Local Clinical Commissioning Groups (CCGs) or NHS Trusts**  
Colleagues from the NHS have spoken to networks about commissioning, infection control, hospital discharges, new initiatives and local services and teams. We have also seen pharmacists and community pharmacy teams speak to networks about medicines management.
- **Colleges**  
Are often keen to talk to networks about training but also how they might build links with providers to support recruitment
- **Outstanding providers**  
Quality and 'going from good to outstanding' are common themes at network meetings; so inviting a local outstanding provider can be a great way to learn from how others have done it!

- **A Cyber Protect Officer from your Regional Organised Crime Unit**

In the first of last year's newsletters for network chairs, Helen Williams, Cyber Protect Officer at Titan, the North West Regional Organised Crime Unit (ROCU) said: "*We want to work with Skills for Care to ensure that the care sector can be as secure as possible.*"

*There is a network of cyber protect officers across the UK based within the ROCUs and we'd love to come and talk to the regional and local registered managers groups where we can give advice and simple tips so that they can put basic security measures in place."*

Contact details for the cyber protect officers within the ROCUs can be found at: <https://www.ncsc.gov.uk/information/regional-organised-crime-units-rocus>

- **A member of your nearest NICE field team**

The National Institute for Health and Clinical Excellence (NICE) produces guidance and quality standards. A speaker from NICE can: provide an understanding of the role and function of NICE; describe NICE guidance, help to identify local challenges to use in practice and offer solutions based on the experience of others; demonstrate how using relevant NICE guidance and standards help providers prepare for CQC inspection and improve the quality of their services; demonstrate the tools available that support the use of NICE guidance and quality standards.

Contact your nearest NICE field team at: <https://www.nice.org.uk/about/what-we-do/into-practice/nice-field-team>

These are just some of the possible speaks you could invite to your next network meeting – there will be lots we haven't mentioned here. Speak to the managers at your network about who they would like to hear from and if you need support arranging a speaker, talk to your Skills for Care locality manager.